



### **Description:**

The myLNK app provides an updated, free one-stop guide of Lincoln and Lancaster County resources in an easy to use mobile app. This makes it easy for families, case managers, and agencies to learn about, connect, and utilize services.

### **FAQ's:**

#### **What information does it include? What services does it provide?**

- The myLNK app provides a mobile database of community services in Lincoln and Lancaster County. It combines the Center for People In Need's Resource Handbook with the Department of Health and Human Service Community Response Guide.
- The app provides a word-based search ("rent assistance"), organization search ("The Bay"), categories of services (Housing, Legal, Domestic Violence, and others), and a calendar of regularly occurring events (food distribution and health services)
- The app does not require creation of an account.

#### **How much does it cost?**

- The app is free.

#### **Do you need cellular data or WiFi to download and use it?**

- Once downloaded, the app does not require cellular data or Wi-Fi.
- All the app's services work offline.
- It will update anytime it is connected to Wi-Fi or cellular data service.

#### **How does it stay updated? What if information is incorrect for my agency?**

- In each organization's description of services, there is a button to request an update. Only requests from official emails will be honored. For example, only a person with a Bridges to Hope email can request an update to that agency.
- The Center for People In Need will receive the requests and make updates.
- If your agency is not listed and you would like to be included, please contact [info@cfpin.org](mailto:info@cfpin.org)

#### **Is the app available for both Google/Android and Apple?**

- Yes.
- Android: <https://play.google.com/store/apps/details?id=org.leadershiplincoln.mylnk>
- Apple: <https://itunes.apple.com/us/app/mylnk/id1336646522?mt=8>

#### **Is the app accessible to the blind and visually impaired?**

- Yes.

#### **Who made the app? Who can I contact with questions?**

- Leadership Lincoln and Don't Panic Labs, a subsidiary of Nebraska Global, led creation of the app in conjunction with the Center for People In Need and Department of Health and Human Services. Many other community partners assisted in the creation and testing of the app. If you have any questions, please contact Bryan ([bryanseck@gmail.com](mailto:bryanseck@gmail.com)) or Mick ([mhale@leadershiplincoln.org](mailto:mhale@leadershiplincoln.org))